Richard KIRBY: Quality Methods

6 Sympson Close **ABINGDON** Oxon OX14 5RB

GB

Specification:

Capability Masterclass language: English

Abingdon, OX14 5RB, GB location:

+44 1235 526 418 +33 2 33 41 72 29 +44 7803 007 785 mob

e-mail quality.methods@btopenworld.com

qualitymethods.co.uk

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Capability in the packaging industry

Who should attend?

Engineers and qualiticians who regularly use Capability as a tool in their workplace, and now would like to better understand the more complex aspects and hidden dangers so more reliable decisions and information can be prepared.

The class will be limited to four participants to ensure good tuition is received. It will be run as an open class for packaging industry companies.

Location of course

6, Sympson Close, ABINGDON, Oxon OX14 5RB, GB

What we will be doing

There will be a mixture of lectures, discussions and practical learning examples (using Excel and Minitab) to show the theory and practical application of the Capability indices in today's Packaging Industry. It will be assumed that you already have a working knowledge of the subject.

There will be a manual provided with all the key learning points, in which you can make your own notes. There is no exam at the end.

Pre-course preparation

During the day, we will be discussing how you perceive capability to be used as a statistic in the packaging industry. To ensure you get the most from the class, before arriving please:

- 1. Make a note of how you prepare a capability study; how you decide the quantity of samples to collect, how you collect samples, from where do you get the samples, what special care is taken, what process checks are taken prior to calculating the statistic.
- 2. Make a note of how you interpret the output from a capability study; what criteria do you use as accept/reject and typical actions you have taken as a result
- 3. Make a note of who asks you for the indices, how they are used, whether you consider them to be an important measure of the process.
 - ... I will ask you some of the above questions.

Files provided - at the class

| Minitab | Excel |
|---------|---------------------------------|
| | rkqm masterclass exercises.xlsx |
| | rkqm evaluation *****.xlsx |

Computer stuff

- One laptop computer with Excel and Minitab 17 would be helpful for each two participants; the exercises will use this software.
- WiFi access is available.

Contact information

If you have any questions, before or after the class, please contact Richard, details in header.

Timetable

8:00 INTRODUCTION

Welcome and objective of the day

THEORY of CAPABILITY

8:15 BASIC CONCEPTS

A measure of precision and accuracy

Which variability to measure

Short and long term variability

8:35 Exercise 01

Basic calculations

Tolerance ÷ variability

8:55 MATHEMATICS of CAPABILITY

Accuracy & precision

Standard deviations: RMS, and Rbar d₂ methods

9:10 Exercise 02

Comparing the results of different methods when calculating standard deviations using Excel functions

9:30 BREAK

9:45 LIMITATIONS of CAPABILITY

No specifications

one sided specifications non-normal distributions mixing variability

10:05 Exercise 03

Calculations in Excel

PRACTICE of CAPABILITY

10:25 DANGERS

Inappropriate statistics Data entry

Lack of understanding Incorrect distribution

Non random samples Leverage

Hidden factors Ignoring confidence intervals

10:40 USERS, USES and APPROPRIATE SAMPLES

Who wants which index; customer, development, purchasing, sales, ...

11:00 USING and INTERPRETING SOFTWARE

Infinity and Minitab

Potential / Within capability

11:20 Exercise 04

Using Minitab to calculate the Short term capability from control check data

12:00 LUNCH

| 13:00 | | Overall capability |
|-------|---------|---|
| 13:15 | | Exercise 05 Preparing a capability report and comparing processes |
| 13:45 | | Tooling studies - PT ratios |
| 14:00 | | DEFECTIVE ppm Z scores, areas under the curve |
| 14:30 | BREAK | |
| 14:40 | | Exercise 06 Using advanced Excel functions to calculate areas under the curve |
| 15:10 | | NON NORMAL DISTRIBUTIONS |
| 15:25 | | Exercise 07 |
| | | Using Minitab to calculate the capability of non -normal processes |
| 15:45 | | SETTING SPECIFICATIONS FOR DEVELOPMENT PROJECTS Traditional approach Six-sigma approach |
| 16:05 | SUMMARY | |
| 16:15 | | CLOSE |

Cost

The cost of £250/participant includes:

- Tuition
- Handouts
- Post course support
- Refreshments and lunch



A place may be reserved by confirmation of attendees name accompanying a purchase order to RK:QM Ltd (30 day terms).

Discounts: available for multiple places that are paid for with a single purchase order: 2 places 2½% (total = £487.50): 3 places 5% (total = £712.50): 4 places 7½% (total = £925.00)



The Garden Training Room

Convivial surroundings, appropriate to training of complex material.